**Clarification/Elaboration**

Exploration of experience

Enquiring about emotions

Linking to specifics

Assessing area of difficulty

Tolerating discomfort

**Successfully Failing**

Planned ending

Not hindering further therapy

Exploring options

**Re-Engagement**

**Task/Goals**

Validating client experience

Re-visiting rationale

Clarifying contradictions

Re-negotiating

**Bond**

Noticing and commenting on process

Client elaboration

Client testing interpersonal hypotheses

**Non-Defensive Stance**

Non-blaming approach

Validating client experience

Exploring therapist contributions

Establishing and communicating partnership

**Enabling/Empowering Negative Feedback**

Questioning 100% positive feedback

Soliciting negative feedback

Responding positively to negative feedback

**Responsiveness**

**Deciding to Pursue or Not**

Evaluating potential negative impact

Deciding to raise with client

Checking out with client

**Therapist Internal Work**

Reflection within session

Reflection outside session

Feedback highlighting blind spots Noticing traps/barriers

**Sensitivity to Feedback**

Sensitivity to small changes

Drawing

**Triangulation**

Internal experience of session

Outcome

Statistical analyses

Client experience

Other sources of information (AST)

**Creating a Culture of Feedback**

Importance at outset

Providing rationale

Creating safe environment

Conveying openness

Tailoring to client